

# XtraMath Data Retention Policy

XtraMath strictly adheres to its [Privacy Policy](#). Please review the Privacy Policy to see how XtraMath protects its users' privacy is by not requesting sensitive, personal information in the first place. XtraMath collects only the minimum amount of information required to operate the program.

From parents and teachers XtraMath requests:

- Full name
- Email address
- Child/Student first names and grade levels
- IP geolocation to determine their location at sign-up at the city level
- In the future: the school that teachers belong to

From students XtraMath does not request any information; it only retains how they perform on the XtraMath tasks so they can progressively build their skills.

XtraMath retains identifiable data only for as long as necessary to ensure continuity of math skill-building for students, and the convenience of parents and teachers:

- We discard student calendar data after one year. Parents and teachers can scroll through calendars on student reports and access individual date reports showing details of student activity including problems presented and answers given. This is limited to the past twelve months because older data is discarded.
- We discard classes from teacher accounts one year after their expiration. Classes typically expire at the end of the school year, but teachers can choose any suitable expiration date.
- We close student and parent accounts that have been inactive for two years. Summary student performance data is discarded when the accounts are closed.
- Student, parent and teacher accounts are closed and all associated identifiable data is discarded upon request.

We retain de-identified, aggregate data, which cannot be tied to any individual user, for research and program improvement purposes. Such data is deleted once no longer necessary for these purposes.

We will delete accounts upon request by a parent or teacher. Email deletion requests to [erika@xtramath.org](mailto:erika@xtramath.org).

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*This policy was last updated on January 19, 2016. If you have question or concerns, contact [erika@xtramath.org](mailto:erika@xtramath.org).*